santamargherita
THE ORIGINAL ITALIAN SURFACE®

WARRANTY INFORMATION

COMMERCIAL AND RESIDENTIAL WARRANTY

Verona Marble Company, Inc. as seller, warrants to the original purchaser that Portofino, provided has been installed by qualified installers using Verona Marble Company, Inc. approved setting materials, in strict conformity with Verona Marble Company, Inc. installation procedures, is guaranteed for two (2) years after completion of the installation against cracking, spalling, splitting or bond failure for any reason other than unreasonable use (including damage from high heeled shoes), improper maintenance, foundation settling, cracking or deterioration of the surface upon which Portofino was installed or other causes not arising out of manufacturing defects in the Portofino.

In the event that a guaranteed failure of Portofino as such terms is defined above, does occur with in two years after completion of the installation, Verona Marble Company, Inc., at its expense, will furnish replacement Portofino material, but not the cost of the labor for fabricating, removing, replacing or repairing the damaged product.

ANY IMPLIED WARRANTIES ARISING OUT OF THIS SALE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED. VERONA MARBLE COMPANY, INC. SHALL NOT BE RESPONSIBLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF IMPLIED WARRANTIES OR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY.

This warranty extends exclusively to the original purchaser of the warranted product, and subsequent purchasers or users are not covered by this warranty.

This warranty gives the purchaser specific rights, and the purchaser may also have other rights that vary from state to state.

NOTE: This warranty shall be null and void if the product is used outdoors.

To obtain performance of any obligation under this limited warranty, the purchaser must within the warranty period:

Step 1) Complete the Warranty Claim Form provided by Verona Marble Company, Inc. If you do not have a warranty claim form, please contact Verona Marble Company, Inc. at (214) 381-8405, or download it from our web site at www.vmcind.com. Verbal notification is not sufficient under any circumstances.

Step 2) Once completed, mail or fax the completed warranty claim form to:

MAIL TO:
Verona Marble Company, Inc.
Portofino Warranty Claim
8484 Endicott Lane
Dallas, TX 75227

FAX TO:
Verona Marble Company, Inc.
Portofino Warranty Claim

Fax# (214) 381-8333